

City of Rollingwood Utility Billing

Online Bill Portal

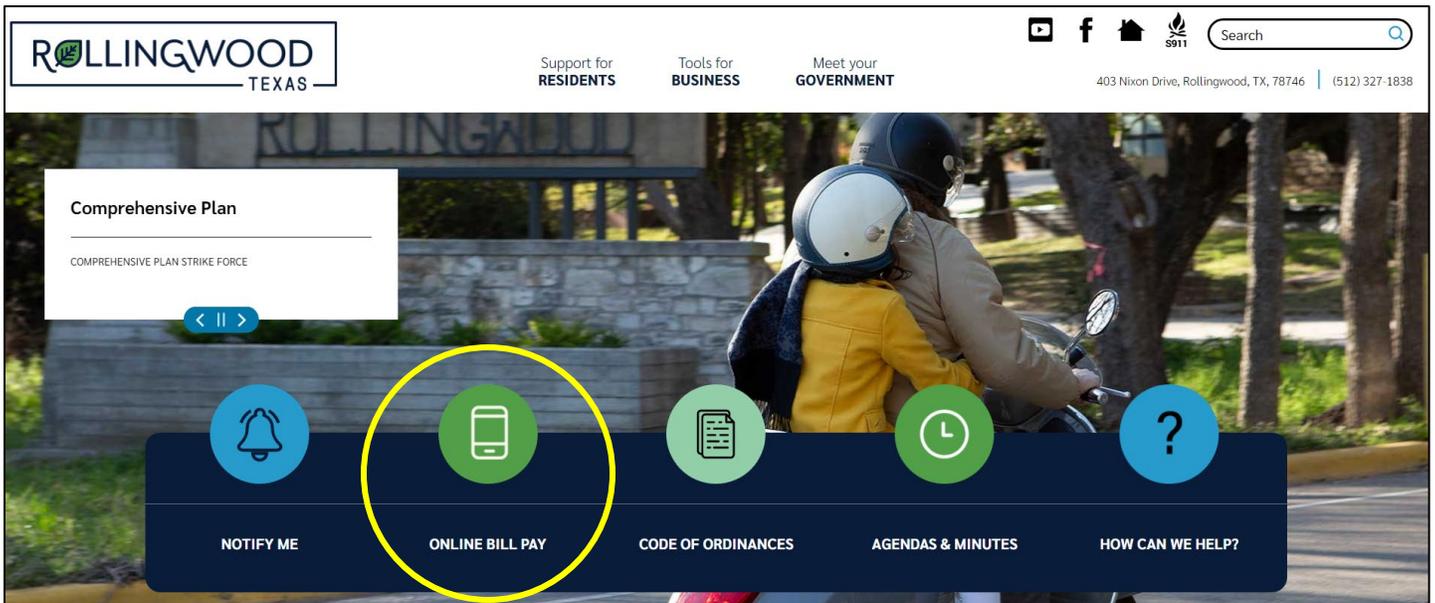
By creating an account with Municipal Online Payments through our website you will be able to:

- View all of your past bills (Since May 2021) in PDF Format
- Pay your bill online via credit card (Note that there is a 3% convenience fee added on to credit card payments. If you don't want to pay your bill with a credit card you can still create an account to view your bills.)

How to Create an Account

Visit <https://www.rollingwoodtx.gov/>

Click the "ONLINE BILL PAY" button on the home screen



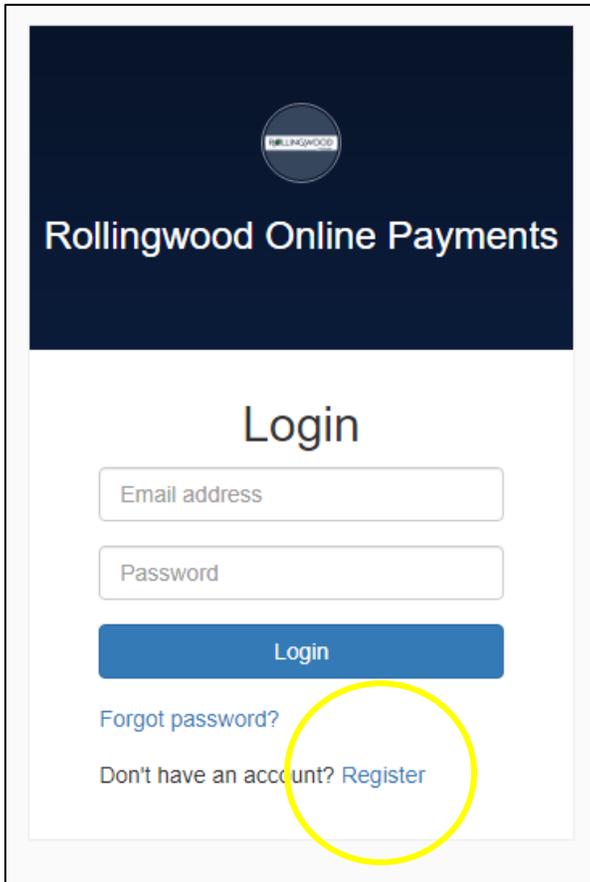
Click "Utility Online Payments"

The screenshot shows the Rollingwood Texas website home page. At the top left is the Rollingwood Texas logo. To the right are navigation links: "Support for RESIDENTS", "Tools for BUSINESS", and "Meet your GOVERNMENT". Further right are social media icons for YouTube, Facebook, and a home icon with "911" below it, followed by a search bar. The address "403 Nixon Drive, Rollingwood, TX, 78746" and phone number "(512) 327-1838" are at the top right. The main content area has three columns. The left column is titled "CITY UTILITY SERVICES" and lists: "Online Bill Pay", "Electric and Gas Services", "Trash and Recycling Services", "Water and Wastewater", "Water Rate Schedule", "Water Quality Report", and "Watering Schedule". The middle column is titled "Online Bill Pay" and contains two buttons: "Court Online Payments" (with a gavel image) and "Utility Online Payments" (with a faucet image). The "Utility Online Payments" button is circled in yellow. The right column is titled "CONTACT INFORMATION" and lists: "Trash" (Waste Connections at 512-282-3508), "Water or Wastewater Emergency" (Crossroads Utility Services at 512-246-1400), "Power Outage" (Report a Power Outage or Call 512-322-9100 or 311), "Report a Natural Gas Odor or Emergency" (Leave the area immediately and then call 911 and 800-959-5325), and "View Full Contact Details".

Click the "Login" button

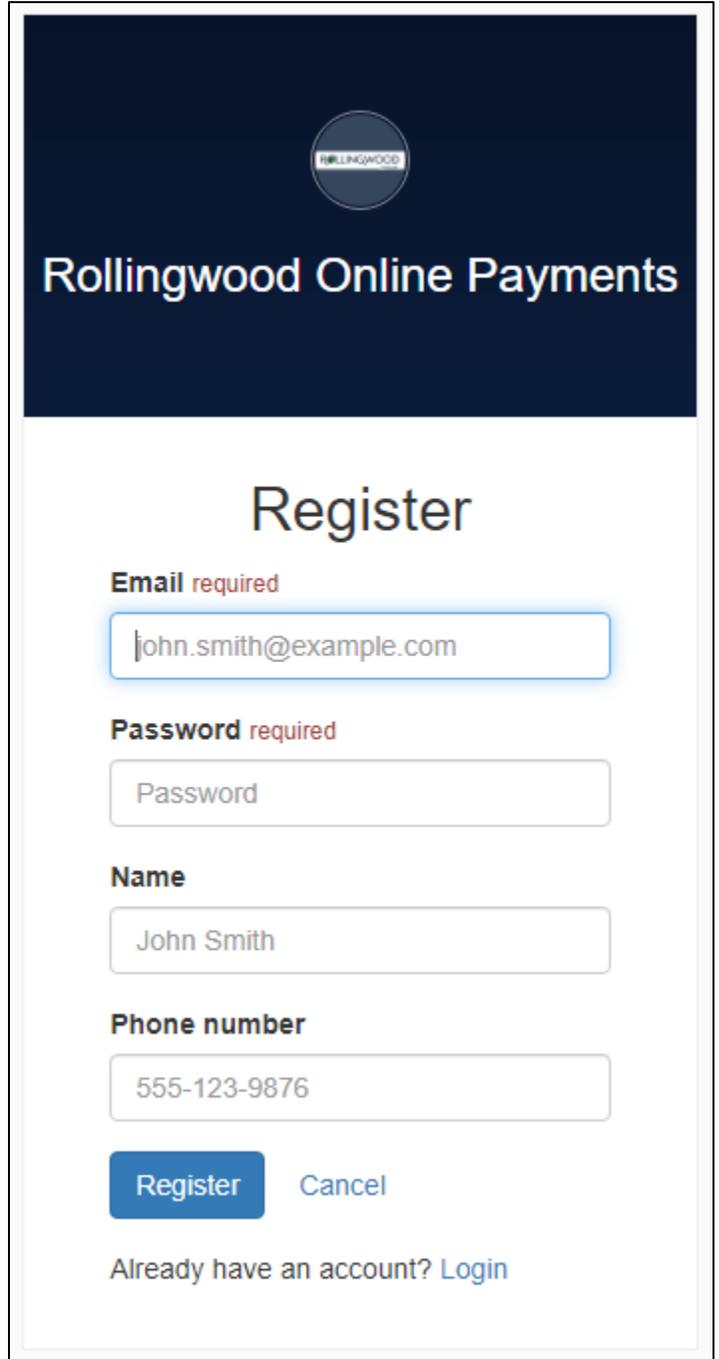
The screenshot shows the "Utility Billing" page on the Rollingwood Texas website. The top navigation bar includes "Home", "Building Projects", "Municipal Court", "Utility Billing", and "Login / Register". The breadcrumb "Rollingwood Online Payments / Utility Billing" is visible. The main heading is "Utility Billing". Below it is a "Quick Pay (no login required)" section with a "Quick Pay" button. The "Login to account management" section lists features like "View account detail", "Pay your bill", "Manage multiple accounts", and "Submit service requests". A "Login" button is circled in yellow. On the right, there are three sidebars: "Online Services" (Utility Billing Home, Quick Pay, Manage Accounts, Email Reminder Settings), "Need Help?" (Submit Service Request, Contact us, 512-327-1838), and "Announcement" (Office Hours are Monday through Friday from 8am to 5pm). The footer contains "Main City Website", "Terms and conditions | Contact us", and "©2022 Tyler Technologies".

Click "Register"



The image shows the login page for Rollingwood Online Payments. At the top, there is a dark blue header with the Rollingwood logo and the text "Rollingwood Online Payments". Below the header, the word "Login" is centered. There are two input fields: "Email address" and "Password". A blue "Login" button is positioned below the password field. Below the button, there are two links: "Forgot password?" and "Don't have an account? Register". The "Register" link is circled in yellow.

Enter the requested information and click "Register"



The image shows the register page for Rollingwood Online Payments. At the top, there is a dark blue header with the Rollingwood logo and the text "Rollingwood Online Payments". Below the header, the word "Register" is centered. There are four input fields: "Email" (with "Email required" above it), "Password" (with "Password required" above it), "Name", and "Phone number". Below the phone number field, there are two buttons: "Register" and "Cancel". At the bottom, there is a link: "Already have an account? Login".

Once you register your email, you will need to add an account.

Utility Billing Home

You do not have any Utility Billing accounts associated with your login.

[Add an account](#)

Add an account to access the following features:

- View account detail
 - Transaction history
 - Address info
 - Account info
 - Consumption history
- Pay your bill
 - Pay multiple bills in one payment
 - Save credit card for future payments
- Manage multiple accounts
- Submit service requests

Online Services

- [Utility Billing Home](#)
- [Manage Accounts](#)
- [Email Reminder Settings](#)

Need Help?

- [Submit Service Request](#)
- [Contact us](#)
- 512-327-1838

Announcement

Office Hours are Monday through Friday from 8am to 5pm.

You will need your account # and the last payment amount.

Add account

Account Number *

Please include all dashes. For example: 01-0101-01.

Last Payment Amount *

[Add Account](#)

[Cancel](#)

Click on the blue account number to see the account details.

ROLLINGWOOD TEXAS Home Building Projects Municipal Court Utility Billing

Rollingwood Online Payments / Utility Billing

Account 01-4000-00 was successfully added. ✕

Utility Billing Home

Accounts Add Account

Account Number	Address	Last Payment	Balance	Pay
01-4000-00 Active	█████ PICKWICK LN	(\$40.88) 3/14/2022	View Bill \$0.00 Due 3/23/2022	Pay Account ▾

Online Services

- Utility Billing Home
- Manage Accounts
- Email Reminder Settings

Need Help?

- Submit Service Request
- Contact us
- 512-327-1838

Announcement

Office Hours are Monday through Friday from 8am to 5pm.

On the Account Detail screen you can view a PDF of your bills.

ROLLINGWOOD TEXAS Home Building Projects Municipal Court **Utility Billing**

Rollingwood Online Payments / Utility Billing / Accounts / Account detail

Account detail

MR & MRS ROLLINGWOOD
01-██████-00
██████ PICKWICK LN
This account is active.

Balance: \$0.00
[Payment](#)

[Account Detail](#) [Transaction History](#) [Address Info](#) [Account Info](#) [Consumption History](#)

Balance Summary

Prior Account Balance	\$0.00
Current Bill (Due 3/23/2022)	\$40.88
Transactions Since Current Bill	(\$40.88)
Account Balance	\$0.00

Recent Bills

Date	View Bill(PDF)
3/9/2022	View Bill

Contracts

There are no Contracts for this account.

Deposits

There are no Deposits for this account.

Online Services

- Utility Billing Home
- Manage Accounts
- Email Reminder Settings

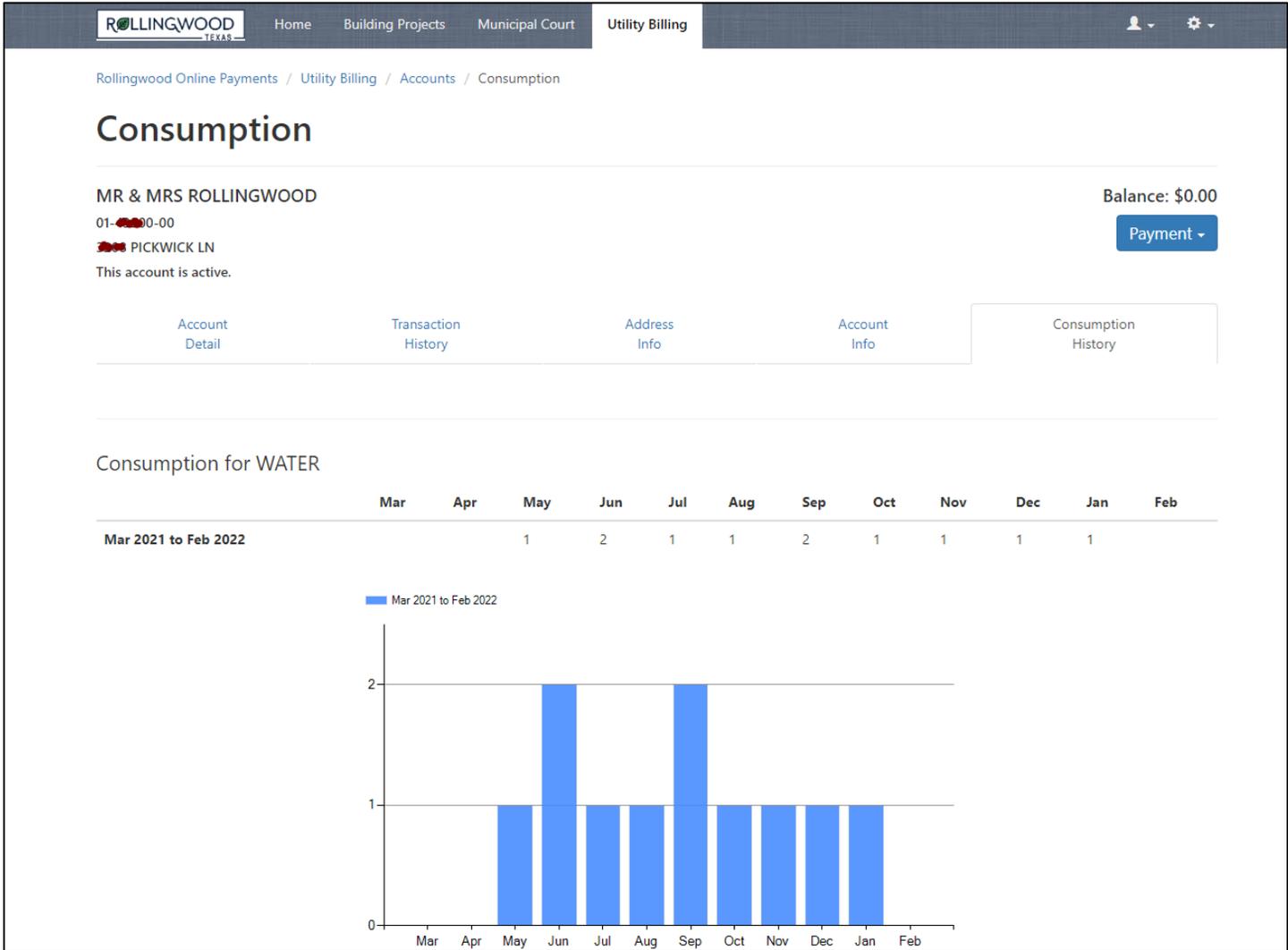
Need Help?

- Submit Service Request
- Contact us
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Announcement

Office Hours are Monday through Friday from 8am to 5pm.

If you click on the consumption history, you can see a graph of the consumption used for the past year.



[Add Account](#)

Balance	Pay
<p>View Bill \$0.00 Due 3/23/2022</p>	<div style="border: 1px solid #004a80; padding: 5px; display: inline-block; background-color: #004a80; color: white; border-radius: 3px;">Pay Account ▾</div> <div style="margin-top: 5px; border: 1px solid #ccc; padding: 5px; background-color: white; border-radius: 3px; width: 150px;"> <p>Pay Now</p> <p>Schedule Payment</p> <p>Enroll in Auto Pay</p> </div>

Make a Payment

Payment cart [Pay more Accounts](#)

Account #	Address	Current balance	Amount	Remove
01-██████-00	██████ PICKWICK LN	\$0.00 Due 3/23/2022	\$ <input style="width: 50px;" type="text" value="60"/>	<input type="button" value="✕"/>
		Subtotal	\$60.00	
		Service Fee ⓘ	\$1.80	
		Municipal Online Payments Fee ⓘ	\$1.25	
		Total	\$63.05	

[Cancel payment](#)
[Continue](#)

If you select a payment date after your due date, you may incur penalty fees on your next bill. ✕

Make a Payment

Please enter an amount greater than or equal to \$0.01.

Payment cart

[Pay more Accounts](#)

Account #	Address	Current balance	Amount	Remove
01-██████-00	██████ PICKWICK LN	\$0.00 Due 3/23/2022	\$ <input type="text" value="0.00"/>	✕
		Payment Date	<input type="text" value="3/19/2022"/>	
Subtotal			\$0.00	
Municipal Online Payments Fee			\$1.25	
Total			\$1.25	

[Cancel payment](#)

[Continue](#)

Online Services

- [Utility Billing Home](#)
- [Manage Accounts](#)
- [Email Reminder Settings](#)

Need Help?

- [Submit Service Request](#)
- [Contact us](#)
- [512-327-1838](#)

Announcement

Office Hours are Monday through Friday from 8am to 5pm.

Enroll in auto pay

By enrolling in Auto Pay, you understand that your account will automatically be drafted on the same day every month. We recommend you pay 5 days before your expected due date. If you schedule your payment after it is due, you may incur a late penalty that, if left unpaid, will result in disconnection of service.

PICKWICK LN

Acct# 01-~~45500~~-00

Payment Date

I want my payment to draft on the of every month.

Payment Method

Card number

MM

YYYY

Cardholder name

Address

Billing ZIP code

Security code

[Cancel auto pay](#)

[Enroll now](#)